

Office365Mon Privacy and Security

Last Updated: March 27th 2015

This Online and Mobile Privacy Policy ("Privacy Policy") explains how information is collected, used and disclosed by Office365Mon, Inc. ("Office365Mon"), and applies to information we collect when you use or access our online or mobile websites (www.Office365Mon.com), products, services or applications (collectively, the "Office365Mon Services"), or when you otherwise interact with us. We respect the privacy rights of users and recognize the importance of protecting information collected about you. If you use the Office365Mon Services as part of an entity or organization that has an agreement with Office365Mon (like your employer or a university), the terms of that organization's contract for the Office365Mon Services may restrict our collection or use of your information more than what is described in this Policy

Changes to This Policy

We may change this Privacy Policy from time to time. If we make any changes, we will notify you by revising the "Last Updated" date at the top of this Privacy Policy and, in some cases, we may provide you with additional notice (such as adding a statement to our homepage or sending you an email notification). If there are material changes to this Privacy Policy, we will notify you more directly by email or means of a notice on the home page prior to the change becoming effective. We encourage you to review our Privacy Policy whenever you access the Office365Mon Services to stay informed about our information practices and the ways you can help protect your privacy. Your use of any of the Office365Mon Services after the posting of such changes shall constitute your consent to such changes.

[Information Collected](#)

Information You Provide To Us. We collect information you provide directly or indirectly to us.

- For example, we collect information when you register with Office365Mon for an account, create or modify your profile and online account, access and use the Office365Mon Services
- The types of information we may collect directly from you include your email address, phone number, company name, cloud resources to be monitored as well as any contact or other information you choose to provide. Please be aware that the information you choose to provide in your Office365Mon profile may reveal or identify information that is not expressly stated (for example, if you choose to provide your name, your name may reveal your gender).
- We monitor user activity in connection with the Office365Mon Services and may collect information about the applications and features you use, the cloud resources you monitor, the reports you download, share and/or access while using the Office365Mon Services

[Use of Information](#)

We may use the information we collect about you for a variety of purposes, including to:

- Provide, operate, maintain and improve the Office365Mon Services;
- Enable you to access and use the Office365Mon Services, including configuring resources, accessing reports etc.;
- Send you technical notices, updates, security alerts and support and administrative messages;
- Provide and deliver the services and features you request, process and complete transactions, and send you related information, including purchase confirmations and invoices;
- Respond to your comments, questions, and requests and provide customer service and support;
- Communicate with you about services, features, surveys, newsletters, offers, promotions, contests and events, and provide other news or information about Office365Mon and our select partners;
- Monitor and analyze trends, usage, and activities in connection with the Office365Mon Services and for marketing or advertising purposes;
- Investigate and prevent fraudulent transactions, unauthorized access to the Office365Mon Services, and other illegal activities;
- Personalize and improve the Office365Mon Services, and provide content, features, and/or advertisements that match your interests and preferences or otherwise customize your experience on the Office365Mon Services;
- For other purposes about which we notify you.

Security

While no service is completely secure, Office365Mon takes reasonable measures to help protect information about you from loss, theft, misuse and unauthorized access, disclosure, alteration and destruction. Office365Mon goes to great extent to not request your password and instead rely on the single-sign-on capabilities of Azure Active Directory for credential management as outlined in our [public documentation](#).

Any sensitive information such as an access token that we request from you on the Office365Mon Services is protected with encryption, such as Secured Socket Layer (SSL) protocol, during transmission over the Internet.

While Office365Mon does not directly ask for or store your password, compromise to your Azure Active Directory password could result in compromise to Office365Mon monitoring data. To protect the confidentiality of personal information, you must keep your password confidential and not disclose it to any other person. Please advise us immediately if you believe your password has been misused. In addition, while using shared devices always logout and close your browser when you finish your session. Please note that we will never ask you to disclose your password in an unsolicited phone call or email.

Office365Mon uses Microsoft Azure services for our compute and storage services. Azure meets a broad set of international and industry-specific compliance standards, such as ISO 27001, HIPAA, FedRAMP,

SOC 1 and SOC 2, as well as country-specific standards including Australia IRAP, UK G-Cloud, and Singapore MTCS.

Your Choices

Account Information & Retention. You may update, correct or delete information about you at any time by logging into your online account and modifying your information or by emailing us at support@office365mon.com. We will retain your personal information for the period necessary to fulfill the purposes outlined in this Privacy Policy. If you wish to deactivate your account, please email us at support@office365mon.com, but note that we may retain certain information as required by law or for legitimate business purposes. We may also retain cached or archived copies of information about you for a certain period of time. We will respond to your access request within 30 days. To request removal of your personal information from our blog or testimonials, contact us at the email address listed above. In some cases, we may not be able to remove your personal information, in which case we will let you know if we are unable to do so and why.

We will retain your information for as long as your account is active or as needed to provide you services. We will retain and use your information to comply with our legal obligations, resolve disputes and enforce our agreements.

Promotional and Newsletter Communications. You may opt out of receiving promotional and newsletter emails from Office365Mon by following the opt-out instructions provided in those emails. You may also opt-out of receiving promotional emails and other promotional communications from us at any time by emailing support@office365mon.com with your specific request. If you opt out, we may still send you non-promotional communications, such as security alerts and notices related to your access to or use of the Office365Mon Services or those about your online account or our ongoing business relations.

Cookies. Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies or to prompt you before accepting such a cookie. Please note that, if you choose to remove or reject browser cookies, this could affect the availability or functionality of the Office365Mon Services.

3rd party policy. Office365Mon does not share our customer's data with any 3rd parties OR advertising agencies. Information shared with Office365Mon is exclusively used for service outage notifications, payment updates and product announcements.

Blogs. Our Web site offers publicly accessible blogs or community forums. You should be aware that any information you provide in these areas may be read, collected, and used by others who access them.

Testimonials. We display personal testimonials of satisfied customers on our site in addition to other endorsements. We will never disclose your information without your explicit written consent.

Links to Third Party Websites. We may place links on the Office365Mon Services. When you click on a link to a third party website from our website, your activity and use on the linked website is governed by that website's policies, not by those of Office365Mon. We encourage you to visit their websites and review their privacy and user policies.

Contacting Us

Any questions about this Privacy Policy should be addressed to support@office365mon.com